

To complement our high quality service, we provide an **exclusive Additional Services package** that includes the following premium features for your added care and comfort:

## EXTENDED CARE

We are committed to providing comprehensive care that exceeds the industry standard so your clinical and personal needs are met. Our Extended Care comprises:

**Personalised Care Coordination** A Clinical Leader, who is a senior Registered Nurse, will be assigned as your single point of contact to coordinate your ongoing needs as part of our innovative Case Management Model to ensure you receive continuity of care. Eldercare's key to success is having our experienced teams working in partnership with you, your representative and your GP so that your needs are placed first.

**Pastoral Care** We have Chaplains based at all of our residential care facilities. Our Chaplains complement the care delivered by our clinical staff and will provide spiritual, emotional and practical support to you and your representative.

## TECHNOLOGY

- A personal mobile tablet device
- A health and fitness wearable activity tracker
- High speed wireless internet access
- In-room access to the Netflix online television and movie streaming service

## HOSPITALITY AND PERSONAL GROOMING

Our on-site chef uses quality local products to deliver a premium meal service\* including:

<b>Breakfast</b>	<b>Lunch</b>	<b>Dinner</b>
A daily continental breakfast A weekly cooked breakfast	A choice of two hot options for main course Dessert	Soup One hot option for main course or a choice of either a salad or sandwich of the day Dessert
<b>Plus</b>		
<ul style="list-style-type: none"> <li>• Quality wines served with main meals</li> <li>• In-room snacks and specialty teas</li> </ul>		
• Hotel quality linen	• Monthly hair and beauty voucher	

**For more information about our Additional Services packages\*\* and pricing contact our Residential Admissions team on 1300 925 414 or [admissions.enquiry@eldercare.net.au](mailto:admissions.enquiry@eldercare.net.au)**

\*Premium meal service can be tailored to meet clinical care needs.

\*\*Package features are correct at the time of publication and do not necessarily apply at all Eldercare residential care facilities. Please refer to separate brochures for Eldercare The Lodge and other facilities.