

The process of moving into residential aged care

Moving into aged care is a big decision which is often undertaken in stressful circumstances. We recognise how daunting this process can be and we've put together this guide to help you understand the steps involved.



Organise an assessment through My Aged Care

Arrange an assessment of your care needs by calling My Aged Care on 1800 200 422 or going to the website www.myagedcare.gov.au.

Your assessment will determine the type and level of care that you are eligible to receive with government support.



Understand the costs and payment options

Your personal financial circumstances will determine how much you will be required to contribute towards the cost of your care and accommodation. Call Eldercare's admissions team on 1300 925 414 to talk about the costs and various payment options available.



Visit and apply for suitable facilities

Once you understand your care needs and budget, it is time to look at your preferred Eldercare residential care home(s) and submit an application online at www.eldercare.net.au or by calling our admissions team on 1300 925 414.



Accept an offer and move in

When a suitable room becomes available you will be contacted by Eldercare with an offer. Due to the level of demand, you will usually have just 24 hours to accept or decline the offer. Once you have accepted an offer, we will arrange a moving in day with you.

As well as your clothes and personal effects, you might like to bring special items such as ornaments and framed photographs to decorate your room and help you feel at home.

- ✓ Organise your aged care assessment through My Aged Care
- ✓ Talk to us about the costs and payment options
- ✓ Arrange to view your preferred Eldercare facility(s)
- ✓ Submit an application
- ✓ Accept a room offer
- ✓ Agree a moving in day and settle in

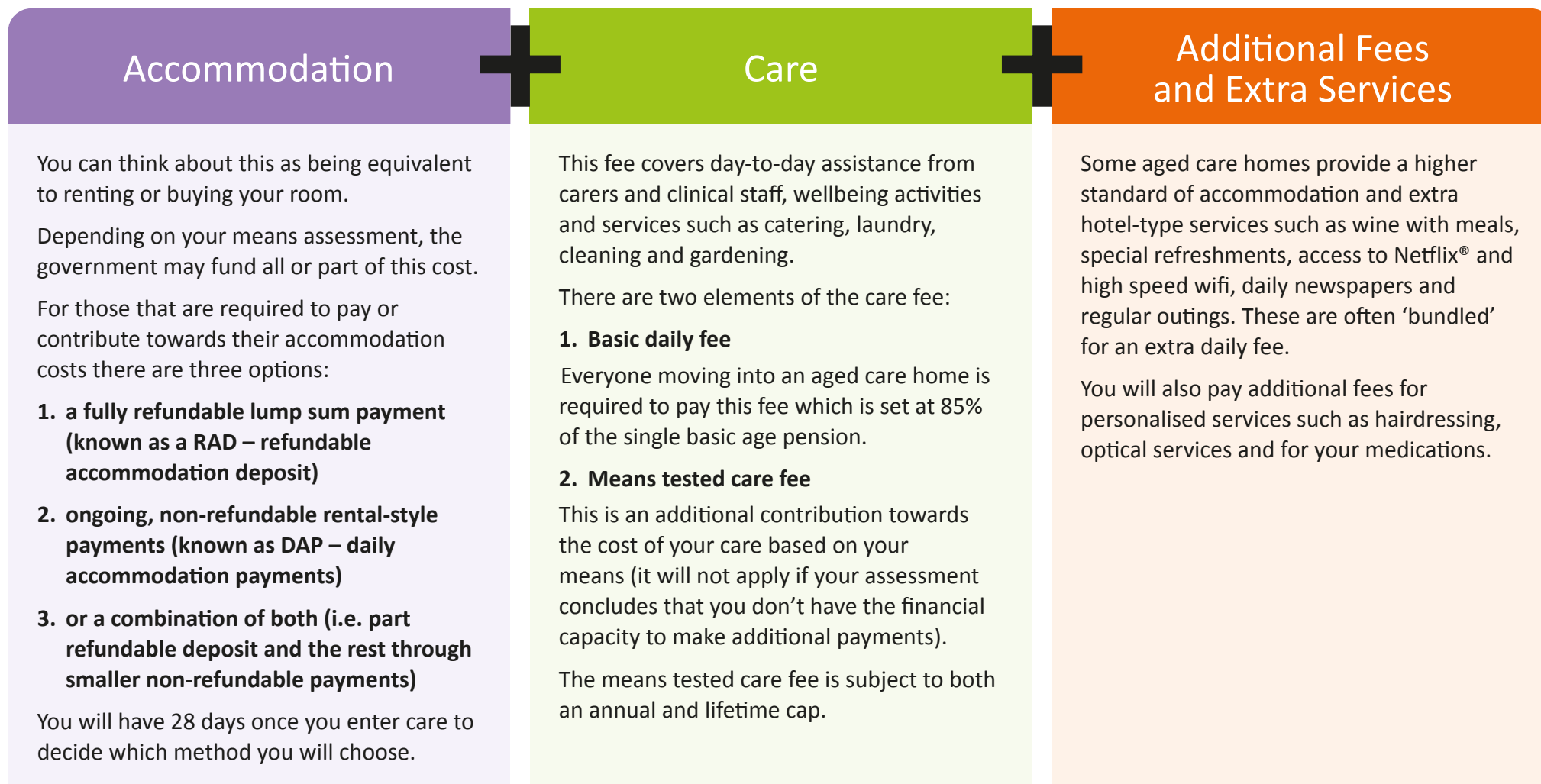
Please contact Eldercare's residential admissions team on 1300 925 414
or email admissions.enquiry@eldercare.net.au if you have any questions or require assistance.



Paying for your care

The financial arrangements associated with aged care are complex and can be confusing. In addition to the general guidance provided by Eldercare's admissions team, a specialist financial advisor can help you navigate the system and recommend appropriate strategies.

The amount you pay will depend on your assessed financial position, the cost of the room you select and the payment model you choose.



For more information about aged care costs and fees go to www.myagedcare.gov.au

For information about Eldercare's room pricing and fees please visit our website www.eldercare.net.au or contact our residential admissions team on 1300 925 414 or email admissions.enquiry@eldercare.net.au